

Refund Policy

Junior Cascades Boys Volleyball Club is a non-profit organization. At the beginning of each season the Club sets a budget, and accordingly each athlete's registration fee, based on the expected number of teams and athletes. Additionally, each team sets a budget and communicates up-front costs with parents and athletes at the start of the season. To keep our program affordable, we are hesitant to offer refunds so we can stick to this budget and avoid incurring additional costs.

As a general policy, Club fees are 100% non-refundable once an athlete has committed to a team. Based on this commitment, the Club and team make payments for registrations, tournaments, etc. which are often not recoverable.

However, in extenuating circumstances, refund requests will be handled on a case-by-case basis, and the Board of Directors will make a final decision in a timely manner. A full refund may be considered if an athlete withdraws before the start of the season. In the event that a refund is granted after the start of the season, a refund will be subject to a \$30.00 administration fee less any unrecoverable costs incurred such as Volleyball BC registration, uniform costs, warm-up shirt costs, etc.

Some factors that will be taken into consideration by the Board of Directors when a refund request is made are:

- Injury or medical condition (with doctor's note)
- Moving out of province / out of country
- Personal conflict (mistreatment by teammates)

Withdrawing from the team for the following reasons will not be eligible for a refund:

- Removal due to misconduct / breaking team rules
- Leaving the team due to a lack of playing time or unhappy with role on team
- Leaving due to time commitment or other conflict